



## REQUEST FOR START-UP SERVICE

**Factory Authorized Start-Up is required and is included in the purchase price for this product. Your PVI representative will coordinate startup by a local factory-authorized service agency.**

**You must complete this form and submit it to your local PVI representative or contact Customer Service at 1-800-433-5654.**

### TWO-WEEK ADVANCE NOTICE REQUESTED.

Start-Up requested to occur on: \_\_\_\_\_

Job Name: \_\_\_\_\_

Job Street Address: \_\_\_\_\_

Job Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Model Number(s): \_\_\_\_\_

Serial Number(s): \_\_\_\_\_

### Installers' Pre-Start Checklist

1. Multiple heater installation:  Yes  No;
2. Balanced piping:  Yes  No; Common manifold pipe size: \_\_\_\_\_
3. EMS connected to which heater terminals: \_\_\_\_\_ Wire ga. \_\_\_\_\_ Distance to EMS panel: \_\_\_\_\_ ft.
4. Describe EMS type and function:  lead/lag  burner staging  outdoor reset  setback  
\_\_\_\_\_  
\_\_\_\_\_
5. Power venting equipment installed in flue?:  Yes  No
  - Connects to which unit terminals: \_\_\_\_\_ Wire ga.: \_\_\_\_\_ Distance from heater: \_\_\_\_\_ ft.
6. Direct-ducted combustion air?  Yes  No Duct diameter: \_\_\_\_\_ inches;
  - Duct length: \_\_\_\_\_ feet Duct Material: \_\_\_\_\_
  - Does duct have elbows?  Yes  No; Qty / Type: \_\_\_\_\_
7. Mechanically operated combustion air louvers  or Fixed openings  Qty/Size: \_\_\_\_\_
  - Are mechanical louvers interlocked with unit?  Yes  No
  - Louver wiring connects to which unit terminals: \_\_\_\_\_ Wire ga.: \_\_\_\_\_ @ length: \_\_\_\_\_

## Installers' Pre-Start Checklist (cont.)

**PRIOR TO THE ARRIVAL OF YOUR STARTUP TECHNICIAN, WE WILL ENSURE THAT THE INSTALLATION IS COMPLETE, INCLUDING ALL ITEMS APPLICABLE TO OUR EQUIPMENT AS CHECKED BELOW:**

- Potable water system with isolation valves, tank filled and vented.
- Electrical system is intact and wired for operation
- Fuel system (Gas or Oil pressure/supply checked to be within equipment specification)
- Flue gas vent and barometric damper installed
- Mechanical vent electrically interlocked to burner controls, tested and adjusted
- Make-up air for combustion
- Steam or Hot Water supply
- Condensate or hot water return
- All other auxiliary equipment necessary for operation installed and ready for operation
- Relief valves and tank drain plumbed to suitable floor drain

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**WE UNDERSTAND THAT THE START-UP SERVICE IS PART OF THE SALES CONTRACT, PROVIDED AT NO EXTRA CHARGE, AND IS REQUIRED TO REGISTER THE WARRANTY ON THE PRODUCT WITH THE FOLLOWING EXCEPTIONS:**

1. If Start-Up is scheduled and upon arrival of your factory-authorized startup technician it is determined that the equipment is not ready for start-up due to incomplete or improper installation, an hourly service charge for the delay will be paid to the PVI Representative prior to the restart of this equipment.
2. The Start-Up service is necessary for the warranty of this equipment to become effective. The warranty will not start until a rescheduled startup is completed and approved by PVI.

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_